



Inoperable Equipment FAQs

1. As a licensed elevator mechanic, I have for years been leaving conveyances inoperable if there is any problem at all with a safety issue. Recently, I have had a lot more requests to leave units running. My question is, should the mechanic simply advise the customer of these issues and tell them not to use it or should they disable the units every time that there is any issue?

Answer: Yes, ASME A17.1 8.6.1.2.2 requires "Where a defective part directly affecting the safety of the operation is identified, the equipment shall be taken out of service until the defective part has been adjusted, repaired, or replaced." The department also recommends that it be notified prior to placing the conveyance out of service. Please use the following link to contact the district inspector assigned to the county in which the conveyance is located in. [Elevators Inspectors Map](#)